

Return Goods Authorization Form

****Cannot Be Used For Catalytic Converters****

You Must Call if you have to return a Catalytic Converter

RETURNS AND CORES WILL NOT BE PROCESSED WITHOUT THIS FORM!! THIS FORM MUST BE IN OR ON THE BOX CONTAINING THE RETURN OR CORE ITEMS!!

- All returns, exchanges, and/or cores **MUST include** this **COMPLETED form** and **photocopies** of the **original invoice**.
- Parts are returnable provided they have **not been installed, used or damaged** and are returned within **60 days of purchase**. **You will lose shipping (actual shipping charges** if you received **free shipping**) and there will be a **Restocking Fee of 15%** on ALL returned parts.
- **No Returns** will be accepted **after 60 Days**
- Parts returned as used or incomplete, or parts returned to a different address will receive no refund. Part(s) must be in the original packaging, with original label(s) (if applicable)
- Return postage **MUST** be prepaid. No COD'S accepted. We do not refund shipping charges

Returns & Exchanges are to be shipped back to:

Mac Auto Parts
ATTN: Returns
315 Boston Post Road
Port Chester, NY 10573

IMPORTANT!! Returns cannot be processed without the following information:

Invoice Number: _____ Cell Phone Number: _____
Name: _____ Last 4 Digits of CC: _____
Address: _____ (if applicable)
City: _____
State: _____
Zip Code: _____

Reason For Return: (Check Applicable Box)

- Mislabeled Part Missing Defective Ordered Incorrect
(Restocking Fee)
- No Longer Needed Duplicate Shipped Damaged In Shipping Core

If for Warranty Claim: (Check Applicable Box)

- Please Ship Me a Replacement Part Please Refund me Replacement has
Already Been Purchased From You